Level 3 Institutional Effectiveness (IE) Review Suggested Questions

This rubric is suggested for Academic Deans, Curriculum Committees and Vice Presidents.

Evaluating the Mission Statement: Colleges and Vice Presidents

- 1. Does your mission statement orient everyone in the university about your direction and contribution to the furtherance of the university's mission statement?
- 2. Does the mission statement provide the scope of your college's or program's activities within the university?
- 3. Does the mission statement include what makes your college or program unique and necessary to the university?
- 4. Is the mission statement sufficiently brief to allow for its communication easily?
- 5. Does the mission statement logically lead the reader to the subsequent outcomes for your departments or programs?
- 6. Does the mission statement provide a sense of the change your college hopes to accomplish and the conditions it hopes to improve?

Student Learning Outcomes

Evaluating the Outcome Statement:

- 1. Are you satisfied with the way in which the outcome is stated?
- 2. Is the outcome clearly related to the mission of the degree program?
- 3. Has responsibility for the outcome been assigned correctly?
- 4. Is this outcome significant enough to warrant the time, energy and commitment needed for continued assessment?
- 5. Is the outcome core to the degree program?
- 6. Has the outcome been agreed upon by the appropriate set of faculty in accordance with the norms of the discipline and criterion-related validity?

For SMALCs only (baccalaureate degrees)

7. Has the outcome been categorized (as communication, critical thinking, or content) correctly?

Program Outcomes

Evaluating the Outcome Statement:

- 1. Are you satisfied with the way in which the outcome is stated?
- 2. Is the outcome clearly related to the mission of the program?
- 3. Has responsibility for the outcome been assigned correctly?
- 4. Is this outcome significant enough to warrant the time, energy and commitment needed for continued assessment?

Student Learning Outcomes

Evaluating the Assessment Statement:

- 1. Does the specific indicator measured in the assessment capture the outcome adequately?
- 2. Is the standard set appropriately and at the right level?
- 3. Is the assessment method feasible?
- 4. Has the time frame for accomplishing the outcome been set appropriately?
- 5. Has the assessment method been reviewed and recommended by faculty?

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6. Can the validity of the assessment measurement be corroborated by internal or external means?

Program Outcomes

Evaluating the Assessment Statement:

- 1. Does the specific indicator measured in the assessment capture the outcome adequately?
- 2. Is the standard set appropriately and at the right level?
- 3. Is the assessment method feasible?
- 4. Will the assessment method yield valid measurements?
- 5. Has the time frame for accomplishing the outcome been set appropriately?

Student Learning Outcomes and Program Outcomes

Evaluating the Results and Analysis Statement:

- 1. Are the results stated clearly?
- 2. Are the results summarized in a fair and representative fashion?
- 3. Is it clear how the results compare to the standards set in the assessment statement?
- 4. Is the significance of the deviation from the standard evaluated appropriately?
- 5. Is there some analysis of the results?
- 6. Does the analysis consider all the concerns raised by the results?
- 7. Are there insights that have been overlooked?
- 8. Is the evaluation method satisfactory?

Student Learning Outcomes and Program Outcomes

Evaluating the Improvements Made and Action Plan Statement:

- 1. Do the results and analysis support the recommended improvements?
- 2. Is the recommended improvement or action plan feasible?
- 3. Is the timetable outlined in the recommendation acceptable?
- 4. Have any unintended or adverse consequences of the plan been identified?
- 5. Will the recommended improvements help ensure continuous improvement of the program?
- 6. Have budgetary implications been identified?
- 7. Has responsibility for the improvements been assigned correctly?
- 8. Do the budget recommendations merit further attention and forwarding?
- 9. Do the results merit greater attention than called for in the improvement or plan?